

September Webinar Topics and Schedule

The following are the webinars for the month of July. If you have suggestions for future webinars or questions, please share them with CCFATraining@massmail.state.ma.us.

You must register using the links below and you may be asked to download software before attending the webinar.

CCFA Troubleshooting

In the Troubleshooting Webinar, the moderator will discuss questions submitted for the session. The moderator will select as many questions for investigation as possible.

Note that not all questions may be able to be answered during the session. These webinars will be used to assist CCFA users in troubleshooting problems in CCFA.

Please submit a detailed description of your issue/question including relevant PIDs, FIDs and Organization IDs when registering for the session. If you do not submit your question beforehand, you will be asked to provide the detailed question during the webinar.

Tuesday, September 6, 2016 10:00 AM – 11:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/3889911987328871425>

Thursday, September 8, 2016 10:00 AM – 11:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/8355841246820159745>

Wednesday, September 14, 2016 9:00 AM – 10:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/7035380558419332097>

Friday, September 16, 2016 10:00 AM – 11:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/3920640038790385409>

Monday, September 19, 2016 9:00 AM – 10:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/424143584439500546>

Thursday, September 22, 2016 10:00 AM – 11:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/1234257154715106050>

Tuesday, September 27, 2016 10:00 AM – 11:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/6934843414198838018>

CCFA Earned Sick Time for FCC Systems

This webinar will guide users through the workflow of submitting an earned sick time (EST) request in CCFA and processing it. Participants will learn how to view EST accrual and usage in CCFA. Users will be shown how to process an EST request and assign substitute care. The

moderator will guide participants through how to view substitute placements in CCFA.

There will be time for questions at the end of the demonstration. Participants are also encouraged to enter their questions as they relate to earned sick time when they register for the webinar. Please note that not all questions may be addressed during the webinar.

Wednesday, September 7, 2016 9:00 AM – 10:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/7781048453656255236>

Friday, September 9 10, 2016 9:00 AM – 10:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/8703686043918509825>

Thursday, September 15, 2016 10:00 AM – 11:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/8993540398744466177>

Tuesday, September 20, 2016 10:00 AM – 11:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/8025518267022582785>

Wednesday, September 28, 2016 9:00 AM – 10:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/4363465048342553345>

CCFA Adjustments

This webinar will provide a discussion and demonstration of the adjustment process in CCFA. The moderator will review the process of completing both placement and attendance adjustments.

Please come to this webinar with your open questions and issues as they relate to the adjustment in CCFA. Note that not all questions may be able to be answered during the session.

Tuesday, September 13, 2016 10:00 AM – 11:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/4360093945691891459>

Wednesday, September 21, 2016 9:00 AM – 10:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/683552462292652035>

Monday, September 26, 2016 9:00 AM – 10:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/7286139578296839683>

Friday, September 30, 2016 10:00 AM – 11:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/1930476713516227075>

CCFA Attendance Codes

In the Attendance Codes webinar, the moderator will discuss the attendance codes in CCFA and will address how the codes vary by placement and program. The moderator will discuss when the

codes are used and how they impact billing in CCFA.

Participants are invited to enter their questions as they relate to attendance codes when registering for the webinar.

Monday, September 12, 2016 9:00 AM – 10:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/7840573814160924673>

Friday, September 23, 2016 9:00 AM – 10:00 AM

Registration URL: <https://attendee.gotowebinar.com/register/6659193650092366337>

Additional Training Materials

Please remember to look for updated presentation material and recordings on our training website:

www.mass.gov/eec/ccfa/training.

Recorded Webinars Available!

Successfully recorded webinars will be used to provide access to these topics on demand from the EEC YouTube site. Use the following link to access the recorded webinars at any time.

Webinars will be added as available.

<https://www.youtube.com/channel/UCOvx0ydgCjwb7EsOA1rkYQ>